

## PRISM Contextual Survey Instrument (PCSI)

### Pre-Implementation Version

#### Program/Intervention: Organizational Perspective

1. My site is ready to support the implementation of [*the intervention*].
2. [*The intervention*] fits with the priorities at my site.
3. There are no advantages to using [*the intervention*] compared to standard of care at my site. (reverse code)
4. [*The intervention*] is compatible with my workflow.
5. [*The intervention*] is user friendly.

#### Program/Intervention: Patient Perspective

6. The plan for [*the intervention*] implementation aligns with the needs and preferences of Veterans at my site.
7. [*The intervention*] will negatively impact care for patients at my site. (reverse code)
8. [*The intervention*] will equally benefit patients irrespective of factors related to disparities (e.g., comorbidities, race/ethnicity, social needs, literacy, transportation or other challenges).
9. It will be easy for patients to access [*the intervention*].
10. [*The intervention*] will be too difficult for patients. (reverse code)

#### Sustainability Infrastructure

11. There is organizational support for the implementation of [*the intervention*] at my site.
12. My site lacks the resources needed for successful implementation. (reverse code)
13. The proposed plan for training and support for the implementation of [*the intervention*] is adequate.
14. There is someone at my site whose specific job responsibility includes implementing, evaluating, and reporting on [*the intervention*].

15. The proposed plan for ongoing monitoring of [*the intervention*] delivery and impact is appropriate.

**Recipients: Organizational Characteristics**

16. Senior leadership at my site supports innovation.

17. Staff members at my site are willing to cooperate to provide care to patients.

18. Staff members at my site are resistant to change in clinical processes. (reverse code)

19. Supervisors at my site provide effective management for continuous improvement of patient care.

20. I feel empowered to initiate improvements at my site. (reverse code)

21. Supervisors at my site are supportive of technology-based tools to enhance care.

**Recipients: Patient Characteristics**

22. Most patients at my site trust the clinicians and care they receive.

23. It is challenging to introduce technology innovations to patients at my site (reverse code)

24. The complex health challenges of patients at my site make it difficult to implement innovations. (reverse code)

**External Environment**

25. [*The intervention*] fits with current national priorities for [*program*].

26. [*The intervention*] fits with priorities focused on technology modernization.

27. The COVID-19 pandemic will negatively impact [*the intervention*] implementation at my site. (reverse code)

28. [*The intervention*] will still be feasible when Cerner is implemented at my site.

29. There are likely to be regional or national mandates that will interfere with [*the intervention*] implementation at my site. (reverse code)